



Hertfordshire Highways

Highways House, 41- 45 Broadwater Road, Welwyn Garden City, Hertfordshire AL7 3AX

THE OWNER/OCCUPIER

7th July 2011

Dear Sir / Madam,

Martins Way / Verity Way Roundabout Resurfacing Works

Following the resurfacing of the Martins Way / Verity way roundabout last autumn, the surfacing material has proven to be defective and experienced rapid deterioration in quality and performance of the new surface. This has been traced to a problem with the materials supplied. As a result Hertfordshire Highways will be replacing the entire surfaced area. This will be at the cost of the contractor/supplier and not use additional council funds.

Works will take place from Monday 18th July 2011 for 1 week.

Please note that work will normally be undertaken during the hours of 09:30 to 16:30 Monday to Friday. There is a possibility that works may be undertaken outside of these times but every effort will be made to minimise any noise or disruption.

Works will be undertaken by use of a road closure to protect the workforce and public, to allow the works to be undertaken as expediently as possible. We therefore ask that only essential journeys are made during the advertised times.

As you may appreciate, access to private properties will be disrupted during the works, but this will be kept to a minimum. In order for the works to be completed as quickly as possible, and to minimise inconvenience to you, **we would ask that residents refrain from parking in the works area** during the times stated above. Any vehicle on the roadside between these locations may be legally relocated, to a nearby street, if the owner cannot be contacted.

For your information the anticipated duration is **5 Days**, but this is dependent on weather and any other unforeseen problems that may be encountered once excavation works commence, e.g. alterations to utility services or mains.

If you have any queries or concerns regarding these specific works please do not hesitate to contact our **Customer Services Centre 0300 123 4047** or Scheme Engineer Kevin Gardiner on 07766 134383 or visit www.hertsdirect.org/highwayfaults.

Yours faithfully,
For Hertfordshire Highways,

Andy Turner
IWP Network Manager
Hertfordshire
Feedback on the works should be emailed to andy.turner@hertshighways.org.uk

www.hertsdirect.org.uk

Hertfordshire County Council is responsible for highway services and provides these through Hertfordshire Highways in partnership with AmeyLafarge and Mouchel.